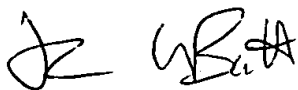## REMARKS

In the Advisory Action dated December 30, 2003, the Office requires additional information from Applicant or the assignee under 37 C.F.R. § 1.105. In particular, the Office requires that Applicant or the assignee provide a CD that includes documentation for "CICS OS/2 Version 2 Developer Kit, 1st edition (May 1994)," and the Book Manager software that is required to read this documentation.

The required information is not readily available. To date, the assignee has been unable to locate the required CD. However, the assignee will continue to search for the CD required by the Office. In searching for the required CD, the assignee has located documentation that may provide the information required by the Office. As a result, the assignee has included with this response a CD that includes Book Reader software for viewing the documentation in soft copy, and the various documents located by the assignee. Please refer to the "ReadMe" file on the CD for a listing of the files included with the CD. Further, the assignee has included an IDS listing the title and publication number for each of the included references. To this extent, the assignee respectfully requests prompt consideration of the references included herein.

Should the Examiner require anything further, the Examiner is invited to contact Applicant's undersigned representative at the number listed below.

Respectfully submitted,

John W. LaBatt, Reg. No. 48,301   Dated: January 28, 2004
Hoffman, Warnick & D'Alessandro LLC
Three E-Comm Square
Albany, NY 12207
(518) 449-0044 - Telephone
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No.:	09/634,435	Conf. No.:	4383
Filing Date:	08/08/2000	Art Unit:	3625
Applicant:	Hu, Shiann-Jong	Examiner:	Garg, Yogesh C.
Title: 02	METHOD AND SYSTEM FOR INTEGRATING CORE BANKING BUSINESS PROCESSES	Docket No.:	JA9998

Dear Sir:

This CD is being provided together with a Response to a Requirement for Information
included in an Advisory Action dated December 30, 2003 for the above-referenced
Application. The CD includes the following files:

ilrjava.exe   BookReader Installation Program

Once installed, the BookReader Software can be used to view the following references:

File	Title
faaop300.boo	Application Design Guide
dfhzac02.boo	CICS Family: API Structure
faaap301.boo	CICS for OS/2 Application Programming Version 2.0.1
faaaa306.boo	CICS for OS/2 Version 2.0.1 Customization
faaaa107.boo	CICS for OS/2 Version 2.0.1 Installation
faaat102.boo	CICS for OS/2 Version 2.0.1 Intercommunication
faaaa605.boo	CICS for OS/2 Version 2.0.1 Operation
faaas106.boo	CICS for OS/2 Version 2.0.1 Problem Determination
faazg400.boo	Messages and Codes

IBM Softcopy Reader V3.2
Installation Instructions & Version Notes (README)

Service Level S031111
Driver Level SCRV3_111103
Build Number 1
Last Updated: 11/11/2003

This README file (available in English only) contains the
information you need to install and configure IBM Softcopy
Reader, which is made up of two programs: (1)Book Reader
and (2)Shelf Organizer.

The information is divided into the following categories:

- Prerequisites
- Before You Install
- Installation of IBM Softcopy Reader
- Running the Programs / Viewing the Documentation
- Uninstalling
- Version Notes
- Limitations
- Special Note to HTTP Server Administrators
- Getting Help with BookManager Products
- Trademarks

PREREQUISITES

Software Prerequisites

One of the following operating systems:
·   Microsoft Windows 2000 or XP

NOTE: Starting with the March 2003 IBM Online Library
Collection Kits, the Book Reader and Shelf Organizer
programs are now executable in the native Windows
environment. You don't need the Java Runtime environment
on your machine to run IBM Softcopy Reader V3.1 unless
it is launched by another application (such as: Build
for Windows 2.3, or Autorun for IBM Online Library Collection

Kits prior to March 2003) via the Java interface. It is
for this reason that the Book Reader and Shelf Organizer
jar files are still installed as part of the IBM Softcopy
Reader.

Hardware Prerequisites

· 	Any personal computer capable of running Windows
	2000 or XP with Intel® Pentium®II (or higher),
	or compatible processor, with a minimum of 256MB RAM
· 	Display device supported by Windows 2000 or XP
	(VGA or better resolution)
· 	Any pointing device supported by Windows 2000 or XP
· 	Hard-disk drive storage of 86MB for final installed
	image (Note: A total of 128MB free disk space is
	required to run the install program.)
· 	One or more Windows-supported CD-ROM drives and the
	equipment needed to attach them to your workstation
· 	Optionally – a Windows supported printer

BEFORE YOU INSTALL

Before you begin your installation: Uninstall the previous
version of IBM Softcopy Reader if a version prior to 2.3.1
or greater than 3.1 is already installed

INSTALLATION OF THE SOFTCOPY READER

These instructions assume your hard disk is C and your
CD-ROM drive is D. If they are not, substitute the drive
letter you are using for the letter shown in the examples.

Install From the IBM Collection Kit CD-ROM:

1. 	Start the Windows system.
2. 	From the IBM Collection Kit, insert the CD-ROM containing
	the Softcopy Reader Installation program into the
	CD-ROM drive on your PC (Note, that if the Softcopy
	Tools application starts, you may launch the installation
	of IBM Softcopy Reader from the Softcopy Tools Interface
	and skip to Step 7 below)
3. 	Click on the "Start" button.
	The Start menu appears.
4. 	Select the "Run" option.

The Run window appears.
5.	In the Run window, if the following path does not
	appear: d:\ilrjava\ilrjava.exe,
	then type this path: d:\ilrjava\ilrjava.exe
6.	Click on OK.
7.	Follow the instructions in the Installation window.
8.	During installation, you will be asked to:
	- Specify the location (paths) to books, PDFs, shelves
	  and shelf indexes (defaults presented may be modified)
	- Specify the drive letter of your primary CD-ROM drive
	- Select the default directory shown in the window to
	  save any notes you create in the books, or specify your
	  own directory
	- You have the option to specify the drive letter(s)
	  for your CD-ROM drive(s)
	- If you already have the IBM Library Reader installed
	  on your system, specify whether you'd like to make
	  IBM Softcopy Reader the default book reader.
	- Indicate which CD-ROM drive(s) will be used to read
	  IBM Collection Discs
9.	When installation is complete, you can start using
	Book Reader and Shelf Organizer.
	It is not necessary to reboot your system.

Icons for the Book Reader and Shelf Organizer are placed
on your desktop during installation. Note that if you are
upgrading from an earlier version of IBM Softcopy Reader
without having first uninstalled it, you'll also have a
"Bookshelf Organizer" icon on your desktop. The "Bookshelf
Organizer" icon may be deleted from your desktop, as it has
now been replaced by the "Shelf Organizer"

Download and Install From the IBM BookManager Web Site:
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1. Start the Windows system.
2. Open your Web browser and go to IBM BookManager Web site:
   http://www.ibm.com/software/applications/office/bkmgr/softcopyread.
html
3. Click on "Download Softcopy Reader self-extracting" file.
   The "Save As" window will open.
4. Select a drive and folder on your system to download the
   executable Softcopy Reader installation file (ilrjava.exe),
   then click Save. The Softcopy Reader file will be
   downloaded to this drive and folder on your system.
5. Click on the Windows "Start" button.
   The Start menu should appear.
6. Select the "Run" option.

The Run window should appear.

7. In the Run window, click on "Browse". When the Browse
window opens, select the drive and folder you specified
in Step 4 to save the file, then highlight the
ilrjava.exe file and click on Open. The correct path
to the ilrjava.exe file should be displayed in the Run
window.
8. Click on OK.
9. Follow the instructions in the Installation window.
10.During installation, you will be asked to:
    - Specify the location (paths) to books, PDFs,shelves
      and shelf indexes (defaults presented may be modified)
    - Specify the drive letter of your primary CD-ROM drive
    - Select the default directory shown in the window to
      save any notes you create in the books, or specify your
      own directory
    - You have the option to specify the drive letter(s)
      for your CD-ROM drive(s)
    - If you already have the IBM Library Reader installed
      on your system, specify whether you'd like to make
      IBM Softcopy Reader the default book reader.
    - Indicate which CD-ROM drive(s) will be used to read
      IBM Collection Discs
11.When installation is complete, you can start using Book
    Reader and Shelf Organizer. It is not necessary to
    reboot your system.

Icons for the Book Reader and Shelf Organizer are placed
on your desktop during installation. Note that if you are
upgrading from an earlier version of IBM Softcopy Reader
without having first uninstalled it, you'll also have a
"Bookshelf Organizer" icon on your desktop. The "Bookshelf
Organizer" icon may be deleted from your desktop, as it has
now been replaced by the "Shelf Organizer"

RUNNING THE PROGRAMS / VIEWING THE DOCUMENTATION
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1. To run "Book Reader" choose:
   Start->Programs->IBM Softcopy Reader->Book Reader
   or click the "Book Reader" icon on your desktop.

2. To run "Shelf Organizer" choose:
   Start->Programs->IBM Softcopy Reader->Shelf Organizer
   or click the "Shelf Organizer" icon on your desktop.

3. To open the "User's Guide" (in the Book Reader) choose:

readme
        Start->Programs->IBM Softcopy Reader->User's guide

4. To view this "Readme" file choose:
   Start->Programs->IBM Softcopy Reader->Readme

Please note that you can also open books in the Book Reader
from within the Shelf Organizer.

UNINSTALLING

To uninstall, use "Add/Remove Programs" from the Control
Panel of Windows.

VERSION NOTES

These are the enhancements and limitations for
Version 3.2 Service Level S031111
of the IBM Softcopy Reader, organized by driver levels:
SCRV3_111103
- Reduced package size.
- Improved organization of User's Guide.
- Added driver level to help about.
- Allow bookshelf to be padded with blanks.
- Various defects fixed.
- Some users may experience program hangs problems when using the
  edit/copy feature Softcopy Reader on certain platforms.

SCRV3_100203, Service Level S031031
- Shipping full JRE which prevents the print dialog from
  causing the Softcopy Reader from hanging.

SCRV3_092503:
- Fix defect preventing Windows users from opening
  pdf publications.

SCRV3_091503b:
- Users with IBM T30 laptops and ATI Mobility graphics
  running Windows 2000 need to update to the latest driver
  level. In some cases, the program steps into a defect in
  the graphics driver causing the system to hang.

SCRV3_091503:
- Formatting of definition lists has been improved.
- Commandline debugging flag -debug

- XKS debugging log file now only activated with debugging
  turned on.
- Import PDF Publications dialog enhancements.
- Various defects fixed.

SCRV3_081503:
- Syntax diagram formatting improved.
- File dialogs now allow a full path directory instead of
  just a filename.
- Traditional bookshelves and extended shelves can no
  longer cut/copy/paste between each other.
- A title is now required when creating a traditional bookshelf.
- Cross book linking, broken in an earlier driver level, is now
  fixed.
- Windows NT is no longer supported.
- Various defects fixed.

SCRV3_071703:
- PDF's can now be imported into extended shelves.
- Various defects fixed.

SCRV3_070703:
- Various defects fixed.

SCRV3_070303:
- Enhanced extended shelf error messages
- Various defects fixed.

SCRV3_070103:
- Various defects fixed.

SCRV3_062603:
- Extended Shelf (XKS) Support has been added, specifically
  the ability to list, view, create and modify Extended Shelves.
  Note that, currently, Extended Shelves may only contain
  Adobe Acrobat PDF files
- The Shelf Organizer is now launched via the hlcs.bat file
- Various defects fixed.

LIMITATIONS

- Shelf level searching of Extended Shelves is not currently
  supported.

- To search a PDF or Book publication on an extended shelf, open
  the publication and use the search facility provided by the

configured publication reader (e.g. Adobe Acrobat Reader for PDFs, and IBM Softcopy Reader for Books).

- The function "View Description" for PDF files is not currently supported.

For updates on this tool, please periodically visit the IBM BookManager web pages for Softcopy Reader at:

http://www.ibm.com/software/applications/office/bkmgr/softcopyread.htm
l

SPECIAL NOTE TO HTTP SERVER ADMINISTRATORS

If you transfer softcopy files from an IBM Collection Kit to an HTTP Server, you can provide the same access to these files as when the softcopy collection index (SCINDEX.HTM) is loaded within the SCFRAME.HTM frameset on a collection disc. However, to launch BookManager books and shelves from an HTTP Server with Softcopy Reader via the *Netscape* browser, the HTTP server administrator must modify the HTTP server configuration.

Specifically, a MIME content type/subtype of application/x-boo must be assigned to the .boo file extension, application/x-bks must be assigned to the .bks file extension, and application/x-xks must be assigned to the .xks file extension. These assignments correspond to the content type values specified by the Softcopy Reader installation program in the .boo, .xks and .bks helper application information at the client. The method to make these assignments depends on the HTTP server. Here are some examples:

- For the Apache HTTP server, create AddType directives in the httpd.conf file.
- For the Microsoft IIS HTTP server, create MimeMap registry key entries.
- For the Lotus Go HTTP server, use the Configuration and Administration function to add new entries to the Mime Types form.

This HTTP Server configuration change is only required if serving Netscape clients as described above.

GETTING HELP WITH BOOKMANAGER PRODUCTS

This section contains information on how to obtain support and the latest corrective service for BookManager products.

We recommend you obtain and apply any available corrective
service from the ibm.com website at installation time.

Both electronic and telephone support are available.

ELECTRONIC SUPPORT

Electronic support is available via Internet, Web, and FTP.
This support covers:
  - Hints & Tips
  - Most Frequently Asked Questions & Answers
  - Fixes (for some BookManager products)

Internet

Email:
    bookmgr@us.ibm.com
Web:
    BookManager Home Page - see Service, Hints and Tips icon:
        http://www.ibm.com/software/applications/office/bkmgr/

    IBM Personal Systems Service & Support Home Page:
        http://ps.software.ibm.com/

FTP:
    FTP to   ps.boulder.ibm.com
    logon anonymous
    use your email as your password
    change directory to   /ps/products/bookmanager

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- BookManager

The following are trademarks of the Adobe Systems Incorporated:
- Acrobat
- Acrobat Reader

All other product names are trademarks of their respective owners.

  - End of readme.txt file -